The California Drought Emergency Has Ended

Update on State Water Conservation Regulations for 2017

This year, rainfall is well above average and all of the water supply reservoirs supplying Novato (Stafford Lake, Lake Sonoma and Lake Mendocino) are at capacity. Governor Brown has declared an end to the State-wide drought emergency. Novato water customers did a great job conserving during the State imposed mandatory water use restrictions. Thank You! Since 2015, Novato water production has continually met the State mandated community-wide reduction levels compared to the same periods in 2013. The end of the drought doesn't mean the end of water use restrictions and through the Governor's executive order, long-term water conservation measures will be aimed at making conservation a way of life in California. Most notably the State will continue to require some "common sense" water use prohibitions (see **below**). There will be no formal reduction mandates in 2017, however, NMWD will continue to report monthly

water production numbers to the State for further monitoring. NMWD asks that you remain diligent in using water efficiently, as we can likely expect further State mandates to reduce water use in the future. Customers are urged to participate in the many water conservation programs offered by NMWD.

See www.nmwd.com for details.

AMI is coming to NMWD

o improve water use efficiency and meter reading efficiency, accuracy, and customer service, NMWD has implemented an Advanced Meter Information (AMI) pilot project. The pilot project included meter upgrades for approximately 200 customers throughout NMWD's Novato service territory and was designed to test the effectiveness of the technology within the region's hilly terrain. With the AMI system, digital meter data is sent securely to NMWD headquarters via radio. This technology provides early leak detection and enables customers to view near real-time water use information online, gaining a better understanding of water use patterns. Upon successful completion of the pilot project, full implementation is expected within the next two years. You can view your individual water use history (six billing periods per year) at www.nmwd.com. Select the "Your Account" tab and click on "Account

> We appreciate your help in preserving our water supply! Please pay attention to water use, especially outside and participate available **NMWD** water conservation programs.

Balance & Consumption".



Recycled Water is Expanding in the Central Area

NMWD is expanding the recycled water system into the Central Service Area of Novato. This expansion extends from Novato Sanitary District's treatment plant, serving approximately 40 large landscape customers and 3 car washes along the way. The project has been designed to reach the maximum number of large landscape users and will offset approximately 65 million gallons of potable water per year. Refer to the map for a general diagram of the pipeline route. Construction began in November 2016 and should be completed by the end of 2017. The project is

partially funded by federal and state grant funds with the remainder funded by low interest loans to be repaid with new development connection fees.

For more information on the Recycled Water Expansion Project, please visit www.nmwd.com or http://nmwdcentralexpansion.blogspot.com

NSD **NMWD** 101 **DEER ISLAND Vintage RWTF** Oaks Shopping vnwood chool **Gateway Commons HOA CENTRAL SERVICE AREA NORMAN TANK** Proposed Recycled Water Sites and Pipeline Routes **Existing North Service Area Pipeline** Central Service Area Pipeline Hwy 101 Crossing NMWD: North Marin Water District **Novato Sanitary District** Marin RWTF: Recycled Water Treatment Facility Country (101)

Summary of Water Use Prohibitions for 2017

Water Waste and Non-Essential Use Prohibitions

- Overhead sprinkler irrigation used within 48 hours of measured rainfall.
- Failure to repair a controllable leak of water within a reasonable time.
- Using water for non-recycling decorative fountains or single-pass cooling systems.
- Washing privately-owned motor vehicles, trailers and boats except from a bucket and hose equipped with an automatic shut-off nozzle for a quick rinse.
- Washing down exterior paved areas.

- Gutter flooding (unreasonable irrigation overspray or irrigation run-off onto pavement, down a gutter, ditch or other drain).
- Serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased.
- Hotels and motels must provide guests the option not to have towels and linens laundered daily.

For questions on the water use prohibitions call 415-761-8944 or email waterconserve@nmwd.com

Participate in NMWD's Water Conservation Programs

OR

Cash for Grass

NMWD offers a cash incentive for removing regularly maintained and automatically irrigated lawn areas and replacing them with District approved low water use plantings on drip irrigation. The incentive will pay you up to \$50 per 100 square feet of lawn area (maximum \$400 per

single family dwelling). Prequalification site visit and relandscaping plan approval is required for participation.



Lawn be Gone

This program is for "do-it-yourselfers" who want to replace lawn areas by covering and composting in place - a process known as "sheet-mulching". NMWD offers delivery of free compost, cardboard and mulch for eligible sheet-mulching projects. Pre-qualification site visit and landscape plan approval required



prior to participation. Delivery will be performed by NMWD's designated contractor.

See www.nmwd.com for rules and application forms, and then call 415-761-8944 to schedule an appointment.

Water Smart Savings Program

Call (415) 761-8944 for program details or visit www.nmwd.com

North Marin Water District wants to help customers use water efficiently. That's why we've put all of our water saving promotions under one umbrella. The Water Smart Savings Program encompasses all you need to get started on saving water and saving money. Call (415) 761-8944 for program details or visit www.nmwd.com

Water Smart Home Survey:

This free service includes thorough indoor and outdoor water efficiency checks.

Water Conserving Fixtures:

Free showerheads, faucet aerators and self-closing hose nozzles are available upon request.

Rainwater Catchment Rebate:

Rebate for collection and storage of rainwater.

High Efficiency Clothes Washer Rebate:

NMWD offers a rebate to customers when they purchase a qualifying high efficiency clothes washer.

Cash for Grass Rebate:

Get Cash for removing irrigated and maintained lawn and replacing it with low water use plants. Pre-qualification required.

Water Smart Landscape Rebate:

Rebates available for water efficient landscape equipment, such as a new drip irrigation system replacing a spray system or a rain shut off device.

Smart Controller Rebate:

A Smart Controller uses weather data and site specific information to automatically adjust run times.

High Efficiency Toilet Rebate:

Customers who replace an old waterguzzling toilet with a high efficiency toilet may be eligible for a rebate.

Greywater Rebate:

Rebate for the reuse of water from washing machine, shower or bathroom sink to water landscape plants.

Other Programs:

Other programs include pool cover rebate, hot water recirculation system rebate and "Lawn Be Gone" sheet mulching program.

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Free Water Smart Home Survey Program

The Water Smart Home Survey Program offers customers a chance to have a NMWD representative complete a FREE water use efficiency survey. Our friendly and knowledgeable survey technicians can show you how to easily become more water use efficient and we will help you understand how to program your irrigation controller in this post-drought time. You'll also get free low-flow showerheads and sink aerators as needed to achieve maximum water use efficiency.

On the Survey we will inspect:

- Sprinklers & irrigation systems
- Landscaping
- Water meter
- Faucets
- Showerheads
- Toilets
- Clothes washers
- Other water-using devices in the home



Call today to schedule your Free Water Smart Home Survey: 707-547-1909