



## **North Marin Water District** ***Water Use Prohibitions for 2021*** (Novato Service Area)

**On March 16, 2021 the NMWD Board of Directors held a public hearing and adopted Ordinance No. 41 which includes water-waste prohibitions in the Novato Service Area.**

**All current water-waste prohibitions are summarized below.**

- The washing of sidewalks, walkways, driveways, parking lots and other hard surfaced areas by direct hosing when runoff water directly flows to a gutter or storm drain, except as may be necessary to properly dispose of flammable or other dangerous liquids or substances, wash away spills that present a trip and fall hazard, or to prevent or eliminate materials dangerous to the public health and safety
- The escape of water through breaks or leaks within the customers' plumbing or private distribution system for any substantial period of time within which such break or leak should reasonably have been discovered and corrected within 72 hours
- Irrigation in a manner or to an extent which allows excessive run-off of water or unreasonable over-spray of the areas being watered.
- Washing cars, boats, trailers or other vehicles and machinery directly with a hose not equipped with a shutoff nozzle
- Water for new non-recirculating conveyor car wash systems, new non-recirculating industrial clothes wash systems or for single pass coolant systems or non-recycling decorative water fountains
- Potable water for outdoor landscaping during or within 48 hours of measurable rainfall or water on ornamental turf in public street medians
- Drinking water other than on request in eating or dining establishments
- Water for the daily laundering of towels and linens in hotels and motels without offering guests the option of choosing not to have daily laundering.

### **Violation Procedure**

- 1) Customers found to be in violation will receive a written or verbal warning describing the violation and order that it be corrected, cured and abated immediately or within such specified time that is determined to be reasonable. If said order is not complied with, service may be disconnected.
- 2) If customer's water service is disconnected for said violation, a reconnection fee of \$35 (\$60 for after-hours) shall be paid.
- 3) If the violation is not corrected after the first disconnection of water service and reconnection fee has been paid, the water service may be disconnected again with a reconnection fee of \$35 (\$60 for after-hours).

### **Variance Procedure**

Applications for variance for any non-essential use prohibitions may be made to the General Manager. The General Manager may grant a variance if reasonably necessary.

### **Questions or Comments**

All customer questions and comments regarding the prohibitions for 2021 should be referred to the Water Conservation Hotline at (415) 761-8944 or email at [waterconserve@nmwd.com](mailto:waterconserve@nmwd.com).