

Low Income Rate Assistance (LIRA) Program

Julie Blue, Auditor/Controller

This program is available to eligible low-income customers and provides a credit on a two-month billing cycle of \$15 per bill or \$90 per year.

Save up to
\$90 a year.

A direct water customer who has a single-family residential account and is eligible for PG&E's income-based CARE program is eligible for the District's LIRA Program. Once approved the discount would apply to your next billing cycle.

To request an application or for further information call our billing department at 415-897-4133 or visit the website at nmwd.com/lira

For more info visit nmwd.com/drought



NORTH MARIN
WATER DISTRICT

The Waterline

West Marin Service Area Newsletter | Issue 21



NORTH MARIN
WATER DISTRICT

Water Supply Update Spring 2022

Tony Williams, General Manager

Water supplied by North Marin Water District to our West Marin customers is diverted from various shallow wells adjacent to Lagunitas Creek near the former U.S. Coast Guard Housing Facility in Point Reyes Station and on Gallagher Ranch.

This year's rainfall at over 41-inches through April 1, 2022, reached and exceeded normal year status (a normal year is declared when total precipitation from October 1 to April 1 exceeds 28-inches measured at the Marin Municipal's Kent Lake). However, the statewide drought still continues and in late 2021, the Governor ordered a 15% reduction in water use and in early January 2022, the State Water Resources Control Board (SWRCB) in Sacramento adopted water waste prohibitions.

To recognize the statewide drought, and rather than fully rescind Emergency Water Conservation Ordinance No. 39, North Marin Water District adjusted Ordinance No. 39 on February 1, 2022 to revert to Stage 1, voluntary 15% water use reduction request and keep all water waste prohibitions in place. This effectively ended the Stage 2 mandatory measures and the drought surcharge. Customers are asked to voluntarily reduce water consumption by 15% and implement common sense conservation measures intended to eliminate the waste of water.

Customers are encouraged to use water efficiently, reduce outdoor irrigation and participate in the District's water use programs described in this Waterline and at nmwd.com/drought



There's never enough water to waste

Summary of water waste prohibitions in effect for 2022:

- Permitting water to escape down a gutter, ditch or other surface drain.
- Irrigation which allows excessive runoff or unreasonable overspray.
- Failure to repair a controllable leak of water within a reasonable time.
- Using water for non-recycling decorative fountains or single-pass cooling systems.
- Washing down exterior hard surface areas.
- Washing cars, boats, trailers or other vehicles and machinery directly with a hose not equipped with a shutoff nozzle.
- Potable water on ornamental turf in public street medians.
- Drinking water other than on request in eating or dining establishments.
- Water for the daily laundering of towels and linens in hotels and motels without offering guests the option of choosing not to have daily laundering.

Water use monitoring and leak detection device pilot program

Ryan Grisso, Water Conservation Coordinator

The District is continuing to offer a pilot program for the shared cost purchase and use of a water monitoring and leak detection device called Flume. These devices attach to your meter and relay real-time water use data and leak alerts through your Wi-Fi.

If you are interested in participating, please email your contact information and service address to waterconserve@nmwd.com, and staff can provide you with the website link for the shared cost purchase.

This pilot program is available to West Marin Service Area customers only.



Water Smart Savings Program

North Marin Water District wants to help customers use water efficiently. The Water Smart Savings Program encompasses all you need to get started on saving water and saving money. Call 415-761-8944 for program participation details or visit nmwd.com

Water Smart Mulch Rebate

Mulch purchase and installation can be rebated at 50% of the cost of approved mulch materials, up to \$200 (increased during this drought period).

Cash for Grass Rebate - Increased Incentive!

Get cash for removing irrigated and maintained lawn and replacing it with low water use plants - up to \$100 per 100 square feet now available. Pre-qualification is required.

Water Smart Home Survey

This free service includes thorough indoor and outdoor water efficiency checks. Virtual surveys or phone guidance offered at this time.

Water Smart Landscape Rebate

Rebates available for water-efficient landscape equipment, such as a new drip irrigation system replacing a spray system, or a rain shut-off device.

Pool Cover Rebate

Rebates available for replacement pool covers.

High-Efficiency Clothes Washer Rebate

A rebate is offered when purchasing a qualifying high-efficiency clothes washer.

Rainwater Catchment Rebate

Rebate for collection and storage of rainwater.

High-Efficiency Toilet Rebate

Customers replacing an old water-guzzling toilet with a high-efficiency one may be eligible for a rebate.

Weather-Based Irrigation Controller Rebate

Rebate for weather-based irrigation controllers that use weather data and site information to automatically adjust watering times and frequency.

Greywater Rebate

Rebate available for installation of qualified greywater systems.

New Gallagher Well

Tony Williams, General Manager

North Marin Water District is committed not only to serving water to customers that meets or surpasses all state and federal standards for quality, but also tastes good. Significant investments are being made for the permitting and construction of a new source well that is not vulnerable to salinity intrusion and is capable of meeting the production demands of the system.

We are happy to report that the construction on the new Gallagher Well No. 2 has begun. This new well will provide a much higher quality water supply to the District. The project will be completed in two main phases. Phase 1 includes drilling the well and installation of the well casing, screens and seals. It also includes well development and testing to ensure proper water flow. Phase 2 will commence once the well drilling is

complete and consists of construction of an earthen well mound, installation of the well pump assembly and associated piping to connect to the existing Gallagher pipeline. A period of time for well start-up, testing, water quality analysis and eventual state permitting will occur as a final step prior to bringing the well online.

We expect the new well to be operational and providing water to the system by late summer or early fall 2022, which will help alleviate past salinity intrusion issues that have occurred in the West Marin Service Area. The project was awarded a grant under the California Department of Water Resources Small Community Drought Relief Program which will help offset some of the construction costs.

Pay your bills online. Visit onlinebiller.com/nmwd

