

Cash for Grass Rebate

Increased incentive!

Get cash for removing irrigated and maintained lawn and replacing it with low water use plants.

Up to \$1.00 per square foot now available.

Pre-qualification is required.

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POSTAL CUSTOMER

Access Your Water Use

A WaterSmart portal was developed as a part of the new AMI (Advanced Metering Infrastructure) system, and we encourage you to sign up and log in to get acquainted with the system and learn more about your water use. The portal gives customers access to hourly water use data and the ability to set up alerts for high use and leak events.

Please visit the District's website at nmwd.com to learn more about accessing the WaterSmart portal (and online bill pay). If you experience any issues registering or logging in to the WaterSmart portal, please call 415-897-4133, and a staff member can guide you through the process.



Drought Is Here. Save Water.



For more info visit nmwd.com/drought



NORTH MARIN
WATER DISTRICT

The Waterline

Novato Service Area Newsletter | Issue 49



Drought Is Here. Save Water.

Tony Williams, General Manager

The ongoing drought, including the likelihood of a third straight year of La Niña climate conditions, continues to both present challenges for our customers and emphasize the importance of water as a vital resource to the community.

Water Supply Studies

This year marked the completion of two important water supply studies: *The 2021-22 Regional Drought Resiliency Analysis*, led by Sonoma Water, and our own *Local Water Supply Enhancement Study*. Further information and a link to both studies are included in the overleaf. We are already implementing several alternatives identified in the two studies, including new groundwater supplies in the Santa Rosa basin and the diversion of excess Russian River flows in the winter.

Water Supply Improvements

Earlier this year, North Marin Water District collaborated with Marin Municipal Water District on a project that improves transmission of Russian River water to Marin County. Additionally, as part of the current fiscal year's Capital Improvement Program, we are progressing the top two alternatives from the Local Water Supply Enhancement Study that will improve efficiency of the Stafford Treatment Plant and potentially add over 700 acre-feet of storage in Stafford Lake.

Conservation Still Critical

Regardless of the upcoming winter's rainfall levels, conservation and

continued efficiency remains critical to creating water supply resiliency for Novato, and customers are urged to participate in the water conservation programs offered by the District.

Recycled Water and Local Sources

In the fall, we will continue to utilize treated water from Stafford Lake to reduce our reliance on potable water from the Russian River by 20%. In cooperation with Novato Sanitary and Las Gallinas Valley Sanitary Districts we have significantly expanded our distribution of recycled water to large landscape irrigation customers and various commercial car washes in Novato. Even with future planned development in Novato, recycled water use is projected to offset future potable demand through 2030.

Infrastructure and Improvements

In addition to water supply projects, in fiscal year 2022/23 the District continues to invest in significant infrastructure projects, with emphasis on replacing and improving aging pipelines and facilities, including construction of a new water quality laboratory to ensure the reliable delivery of good quality water.

Good Water, Good Service, Good Value

The current cost of water service for a typical Novato customer — at the median of 16 comparable urban area retail water agencies — continues to offer good value. I'd like to thank our customers for their conservation efforts, which remain critical through the fall and winter months.

Summary of Prohibitions Remaining in Effect into 2023

- Gutter flooding (unreasonable irrigation overspray or irrigation run-off onto pavement, down a gutter, ditch or other drain).
- Failure to repair a controllable leak of water within a reasonable time.
- Washing privately-owned motor vehicles, trailers and boats except from a bucket and hose equipped with an automatic shut-off nozzle for a quick rinse.
- Washing down exterior paved areas.
- Refilling an existing pool drained after July 1, 2021 or initial filling of a new pool after July 1, 2021.
- Overhead/above ground irrigation is only allowed 3 days/week:
 - Odd-numbered addresses can irrigate on: Monday, Wednesday and Friday
 - Even-numbered addresses can irrigate on: Tuesday, Thursday and Saturday
- Overhead/above ground irrigation is only allowed during the hours of 7pm to 9am.
- Turn off your automatic irrigation systems during and within 48 hours after measurable rainfall.

This list serves only a summary of the water use prohibitions in Emergency Water Conservation Ordinance 41. For the full list of prohibitions, please visit nmwd.com. For questions on the water use prohibitions or to report a violation, call 415-761-8944 or email waterconserve@nmwd.com



Water Smart Savings Program

North Marin Water District wants to help customers use water efficiently. The Water Smart Savings Program encompasses all you need to get started on saving water and saving money. Call 415-761-8944 for program participation details or visit nmwd.com

Water Smart Mulch Rebate

Mulch purchase and installation can be rebated at 50% of the cost of approved mulch materials, up to \$200 (increased during this drought period).

Cash for Grass Rebate - Increased Incentive!

Get cash for removing irrigated and maintained lawn and replacing it with low water use plants - up to \$100 per 100 square feet now available. Pre-qualification is required.

Water Smart Home Survey

This free service includes thorough indoor and outdoor water efficiency checks. Virtual surveys or phone guidance offered at this time.

Water Smart Landscape Rebate

Rebates available for water-efficient landscape equipment, such as a new drip irrigation system replacing a spray system, or a rain shut-off device.

Pool Cover Rebate

Rebates available for replacement pool covers.

High-Efficiency Clothes Washer Rebate

A rebate is offered when purchasing a qualifying high-efficiency clothes washer.

Rainwater Catchment Rebate

Rebate for collection and storage of rainwater.

High-Efficiency Toilet Rebate

Customers replacing an old water-guzzling toilet with a high-efficiency one may be eligible for a rebate.

Weather-Based Irrigation Controller Rebate

Rebate for weather-based irrigation controllers that use weather data and site information to automatically adjust watering times and frequency.

Greywater Rebate

Rebate available for installation of qualified greywater systems.

Local Water Supply Enhancement Survey Update

Earlier this year, the District conducted a Local Water Supply Enhancement Study to evaluate water supply alternatives for the Novato area. The goal is to ensure the District has a resilient strategy for sustainable water supply to minimize the impacts of future droughts. The study was accepted by the Board of Directors in July after receiving public input in January and April, 2022 and the District is now moving forward with the highest scoring solutions.

- Improve Stafford Treatment Plant efficiency (including water recapture, pretreatment, and raw water intake modifications)
- Increase Stafford Lake's storage capacity
- Divert captured stormwater into Stafford Lake

For more information, visit nmwd.com/save-water/new-water-supplies

Stafford Lake Dam

Low Income Rate Assistance (LIRA) Program

This program is available to eligible low-income customers and provides a credit on a two-month billing cycle of \$15 per bill or \$90 per year.

A direct water customer who has a single-family residential account and is eligible for PG&E's income-based CARE program is eligible for the District's LIRA Program. Once approved the discount would apply to your next billing cycle.

To request an application or for further information call our billing department at 415-897-4133 or visit the website at nmwd.com/lira

Save up to
\$90 a year.

Pay your bills online. Visit onlinebiller.com/nmwd

