

Low Income Rate Assistance (LIRA) Program

This program is available to eligible low-income customers and provides a credit on a two-month billing cycle of \$15 per bill or \$90 per year.

A direct water customer who has a single-family residential account and is eligible for PG&E's income-based CARE program is eligible for the District's LIRA Program. Once approved the discount would apply to your next billing cycle. To request an application or for further information call our billing department at 415-897-4133 or visit the website at nmwd.com/lira

Save up to
\$90 a year.

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Access and Understand Your Water Use

A WaterSmart Portal that customers can access online was developed as a part of the new Advanced Metering Infrastructure (AMI.) Already, over 9,000 District customers are accessing information on their water use through the AMI system. If you haven't already done so we encourage you to sign up and log into the WaterSmart Portal to get acquainted with the system and learn more about your water use.

The Portal gives customers access to hourly water use data and the ability to set up alerts for high use and water leak events. We are confident this technology will prove useful in understanding your water use and in aiding conservation efforts. Please visit the District's website at nmwd.com/account/watersmart to learn more about accessing the WaterSmart Portal (and online bill pay). If you experience any issues registering or logging into the WaterSmart Portal, please call 415-897-4133, and a staff member can guide you through the process.

Read Our Annual Report

Visit nmwd.com/about/documents or scan the code below.



For more info visit nmwd.com/drought



NORTH MARIN
WATER DISTRICT

The Waterline

Novato Service Area Newsletter | Issue 50



NORTH MARIN
WATER DISTRICT

Drought is Over. Thank You!

Tony Williams, General Manager

Good news! This year, rainfall has been well above average and all of the reservoirs supplying Novato (Stafford Lake, Lake Sonoma and Lake Mendocino) are at capacity. Governor Newsom has declared an end to the state-wide drought provisions. Novato customers did a great job conserving water during the three-year drought period by continually conserving an average of 20%. Thank you!

On April 4, 2023, the District Board rescinded Emergency Water Conservation Ordinance No. 41. This action immediately eliminated non-essential water use restrictions and the suspension on new water connections, while also ending the drought surcharge. We are however reminding customers that common sense water waste prohibitions remain in place permanently. Visit nmwd.com/postdrought to see which prohibitions remain in effect. The end of this drought period does not mean an end to the need for conservation, and we encourage you to participate in the many programs the District offers to help you use water more efficiently.

Looking forward, even though this drought period has ended, with ongoing seasonal weather uncertainty, drought conditions could return in the future. We are continuing to aggressively pursue efforts to enhance our water supplies both locally and regionally. We are moving forward with the best options from our Local Water Supply Enhancement Study to increase storage capacity in Stafford Lake, while Sonoma Water has been able to cooperatively work with the US Army Corps of Engineers to adjust

operating procedures, enabling us to retain more water supply volume within the flood control pools at both Lake Sonoma and Lake Mendocino.



North Marin Water District Outdoor Conservation Programs

Ryan Grisso, Water Conservation Coordinator

Cash-For-Grass

Turf Replacement Incentive

North Marin Water District offers a cash incentive for replacing regularly maintained, irrigated lawns with District-approved low water use plantings on drip irrigation.



The incentive is still at the increased level and we will now pay rebates of up to \$100 per 100 square feet (\$1 per square foot) of lawn area if you replace it with qualified low water use planting on drip irrigation. This incentive is limited to \$800 per single family dwelling, \$100 for townhouses or condominiums (common area), and \$50 for apartments (common area). Pre-qualification and re-landscaping plan approval are required for participation. The District also has a 'Lawn Be Gone' sheet mulching program - visit nmwd.com for details.



Landscape Efficiency Rebate

As a part of North Marin Water District's Water Smart Landscape Efficiency Rebate Program, mulch purchase and installation can be rebated at 50% of the cost of approved mulch materials up to \$200 (continuing for now at the increased drought level). Please call 415-761-8944 or email waterconserve@nmwd.com for details on participation. Please remember to follow the Novato Fire Department's guide for mulch application in proximity to your house.

Water Smart Savings Program

North Marin Water District wants to help customers use water efficiently. That's why we've put all of our water saving promotions under one umbrella. The Water Smart Savings Program encompasses all you need to get started on saving water and saving money.



Water Smart Home Survey

This free service includes thorough indoor and outdoor water efficiency checks.



Pool Cover Rebate

Rebate available for installing a new solar or safety pool cover with non-netted material only.



Residential Washing Machine Rebate

North Marin Water District offers a rebate to customers when they purchase a qualifying high-efficiency clothes washer.



Rainwater Catchment Rebate

Rebate available for collection and storage of rainwater.



High-Efficiency Toilet Rebate

Customers who replace an old water-guzzling toilet with a high-efficiency toilet may be eligible for a rebate.



Weather-Based Irrigation Controller Rebate

Rebate for qualified controllers that use weather data and site information such as plant type and sprinkler system output to automatically adjust watering times and frequency.



Greywater Rebate

Rebate available for installation of qualified greywater systems.

Call 415-761-8944 for
program participation
details or visit nmwd.com

75 Year Anniversary

In April 1948, the North Marin Water District was formed and this year we are celebrating 75 years of exceptional service to our customers. We will see you out at the 4th of July Parade!



NORTH MARIN WATER DISTRICT

Pay your bills online.

Visit onlinebiller.com/nmwd

