## Low Income Rate Assistance (LIRA) Program

This program is available to eligible low income customers and provides a credit on a two-month billing cycle of \$15 per bill or \$90 per year. A direct water customer who has a single-family residential account and is eligible for PG&E's income based CARE program is eligible for the District's LIRA Program. Once approved the discount would apply to your next billing cycle.

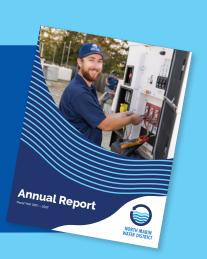
To request an application or for further information call our billing department at 415-897-4133 or visit the website at nmwd.com/lira.

Save up to \$90 a year. PRSRT STD US POSTAGE PAID NOVATO, CA PERMIT NO. 53

## **Read Our Annual Report**

Visit nmwd.com/about/documents or scan the code below.







For more info visit nmwd.com/drought

# **The Waterline**

West Marin Service Area Newsletter | Issue 22



## **Drought is Over. Thank You!**

Tony Williams, General Manager

This year's rainfall levels through April 1, 2023 far exceeded normal year status at 50 inches. The statewide drought was declared over by the Governor in March 2023 and on April 4, 2023 the District Board rescinded Emergency Water Conservation Ordinance No. 39, effectively ending drought water use restrictions in the West Marin Service Area. Common sense water waste prohibitions do still remain in place permanently through District Regulation 17. Thank you for doing your part to conserve water over the last three years.

Water supplied by North Marin Water District to our West Marin customers is diverted from various shallow wells adjacent to Lagunitas Creek near the former U.S. Coast Guard Housing Facility in Point Reyes Station and on Gallagher Ranch. The State Water Resources Control Board (SWRCB) has determined that Lagunitas Creek is fully appropriated in the summer months of dry years and has ordered the District to find an alternative source of water from July to October during dry years. (A dry year occurs when the total precipitation from October 1 to April 1 is less than 28 inches as measured at Marin Municipal Water District's Kent Lake). The District has complied with this request by purchasing a portion of the Giacomini Ranch water rights to use during these periods.

Even though this drought has ended, North Marin Water District customers are encouraged to continue to use water efficiently and participate in the water conservation programs described in this Waterline and at nmwd.com. Please pay attention to water use, especially outside, and limit outdoor water use as much as possible. Any reduction in water use is appreciated. There's not a drop to waste!



## New Gallagher Well

Eric Miller, Assistant General Manager/Chief Engineer

North Marin Water District is committed not only to providing water to customers that meets or exceeds all state and federal quality standards but also to ensure that it tastes good. We are pleased to report that in late October 2022 the District completed the construction of Gallagher Well No. 2, outside Point Reyes Station, to enhance reliability and address salinity levels in the water supply for the West Marin Service Area. This well reduces reliance on Coast Guard wells further downstream, which have experienced increasing salinity intrusion, particularly during drought periods.

Furthermore, the new well has been providing water with significantly lower salinity levels, which has improved the overall taste and quality of the water for customers in the West Marin Service Area.

The Gallagher Well No. 2 project was funded by the Small Community Drought Relief Program of the California Department of Water Resources. The District has also been awarded supplemental grant funds for electrical upgrades at the site and repair work on Gallagher Well No. 1, further reducing reliance on Coast Guard wells. We are thrilled with the reduced salinity levels in the West Marin Service area. Looking to the future, the District is already exploring ways to enhance water supply resiliency and will be seeking grants to study feasibility.









## Water use monitoring and leak detection device pilot program

Ryan Grisso, Water Conservation Coordinator

The District is continuing to offer a program for the shared cost purchase and use of a water monitoring and leak detection device called Flume. These devices attach to your meter and relay real time water use data and leak alerts through your Wi-Fi.

If you are interested in participating, please email your contact information and service address to waterconserve@nmwd.com and staff can provide you with the website link for the shared cost purchase.

This pilot program is available to West Marin Service Area customers only.

## **Water Smart Savings Program**

The drought is over but there is always a need to save water. North Marin Water District wants to help customers use water efficiently in the future. That's why we've put all of our water saving promotions under one umbrella. The Water Smart Savings Program encompasses all you need to get started on saving water during this drought. Call 415-761-8944 for program details or visit nmwd.com.



## **Water Smart Home Survey**

This free service includes thorough indoor and outdoor water efficiency checks.



#### **Landscape Efficiency Rebate**

Rebate available for water efficient landscape equipment, such as a new drip irrigation system replacing a spray system or a rain shut off device.



#### **Pool Cover Rebate**

Rebate available for installing a new solar or safety pool cover with non-netted material only.



#### **Cash-For Grass Turf Replacement Incentive**

Get cash for removing irrigated and maintained lawn and replacing it with low water use plants. Pre-qualification is required.



#### **Residential Washing Machine Rebate**

North Marin Water District offers a rebate to customers when they purchase a qualifying high-efficiency clothes washer.



## **Rainwater Catchment Rebate**

Rebate available for collection and storage of rainwater.



## **High-Efficiency Toilet Rebate**

Customers who replace an old water-guzzling toilet with a high-efficiency toilet may be eligible for a rebate.



## **Weather-Based Irrigation Controller Rebate**

Rebate for qualified controllers that use weather data and site information such as plant type and sprinkler system output to automatically adjust watering times and frequency.



#### **Greywater Rebate**

Rebate available for installation of qualified greywater systems.

## 75 Year Anniversary

In April 1948, the North Marin Water District was formed and this year we are celebrating 75 years of service to our customers. We have been serving West Marin since 1970.



