



Residential Recycled Water Pick-Up Program Guidelines and Application Agreement

What is the Residential Recycled Water Pick-Up Program?

North Marin Water District's (NMWD) Residential Recycled Water Pick-Up Program provides clean, safe, tertiary-treated recycled water to residential customers for hand-watering of outdoor plants. There is an annual application fee of \$75 which is good until the program ends in the fall. See our website at NMWD.com or call 415-897-4133 for fill station hours of operation.

Who can participate?

Current North Marin Water District Novato residential customers can pick-up recycled water for the use of watering plants; thereby saving drinking water.

Things to Know About Recycled Water:

What is tertiary-treated recycled water and is it safe?

Recycled water is wastewater that has been through an additional treatment process that includes sand filtration and extra disinfection. Recycled water treated to this high level meets the rigorous and protective standards set by the State of California, Division of Drinking Water, and Regional Water Quality Control Board and qualifies for unrestricted non-potable uses.

What can I use recycled water for?

Recycled water is safe to use for watering trees, gardens, lawns, and other outdoor plants.

What is Recycled water is not suitable for?

- Drinking
- Cooking
- Washing hands
- Bathing
- Filling swimming pools or spas
- Children's water toys
- Plumbing into the household's domestic plumbing system

Why is recycled water not suitable for drinking? What if I accidentally drink it?

If recycled water is consumed by humans or pets, there is no need to panic. Recycled water is highly treated and disinfected; just not to drinking water standards. Should any adverse symptoms or unwell feelings occur, please consult your doctor.

Can I water my plants and garden with recycled water?

Recycled water is a drought-proof source of water. By using recycled water, drinking water is saved for more important uses.

Recycled water naturally contains important nutrients that plants thrive on such as phosphorus and nitrogen. It is also important to note that recycled water is slightly saltier than drinking water and application to salt sensitive plants should be monitored and may need to be limited.

How much recycled water can I pick-up?

Recycled water may be picked-up in sealable containers from 35 to 300 gallon per pick-up load. More than one trip per day is allowed.

Water is heavy! A gallon of water weighs over 8.3 pounds. Plan accordingly when determining how much water to pick-up and keep in mind the size of your vehicle when selecting transport containers. A 275 – gallon tote of recycled water will weigh 2,294 pounds. **NMWD is not liable for any injuries or damage to your vehicle due to your participation in the Residential Recycled Water Pick-Up Program. Tie-down straps to secure the containers are recommended for your safety.**

What are the Recycled Water Handling Guidelines?

1. Recycled water picked-up under the Residential Recycled Water Pick-Up Program cannot be resold or used indoors.
2. Recycled water picked-up must be used promptly at the property indicated on the application form, no storage is permitted.
3. NMWD's recycled water may only be used within NMWD's Novato service area.
4. Recycled water can only be picked-up in containers with a sealable lid in minimum amounts of 35-gallon containers to a maximum 300-gallons. Each resident can only receive up to a total of 300 gallons per trip. Residents interested in more than 300 gallons of recycled water during one pickup will be required to apply for NMWD's commercial truck water load program.
5. Access to recycled water is restricted to NMWD residential customers who have received the recycled water training and have been issued a wallet card.
6. Signage must be placed on all containers containing or used for storing recycled water. Once a container has held recycled water it cannot be used for holding drinking water.
7. Recycled water cannot be connected to the drinking water system and must be kept separate from all existing landscape irrigation systems. Customers interested in constructing a new separate plumbing system for recycled water are required to meet NMWD's recycled water program standards for recycled water systems and through a separate process, apply and obtain approval from NMWD to ensure requirements are met.
8. Recycled water is not for drinking, playing with, or for use in food preparation or clean-up.
9. After handling recycled water, users should apply hand sanitizer or wash their hands with soap and potable water, especially before eating or smoking.
10. Recycled water shall not be applied within 50 feet of any domestic water well.
11. Wash all fruits, vegetables, or other edible plants, that have been irrigated with recycled water with domestic drinking water prior to cooking or eating.
12. Recycled water shall not be discharged to the street gutter or storm drain system and must not be applied in such a way to create runoff or ponding. It must be disposed of into landscape area or into the sanitary sewer.
13. There must not be any nuisance odors/vectors due to the application of Recycled Water.
14. To ensure the proper use of recycled water, NMWD may visit the user's property where the recycled water is used.

Pick-Up Program Procedures:

1. Residents interested in picking-up recycled water, must fill out the Residential Recycled Water Pick-Up Program Permit Application Agreement located on the last page of the program guidelines (this document) complete the Recycled Water Use Exam, and pay the annual application fee.
2. Options for submitting required paperwork and payment:
 - a. Print/Scan/Email application and exam to dladd@nmwd.com, and call 415-897-4133 to pay via phone.
 - b. Drop off application, exam and payment in the form of a check in the dropbox at 100 Wood Hollow Dr.
 - c. Bring application, exam and payment in the form of a check to your first visit to the fill station.
3. Upon submitting the Residential Recycled Water Pick-Up Program Permit Application Agreement, Exam and paying the annual fee, residents will be required to complete training on the proper use of recycled water and procedures for using the fill station prior to receiving recycled water. This training will take place at the fill station on your first visit. After completion of the training NMWD will issue applicants a wallet card and recycled water notice stickers to be placed on all containers used to transport recycled water.
4. After training is complete and stickers have been installed on the containers, residents are allowed to receive recycled water during fill station operating hours.
5. Residents must present their wallet card to NMWD staff, and fill out the NMWD Residential Recycled Water Pick-Up Record upon filling their tank on each visit. Residents can return as often as needed to pick-up recycled water in their designated containers.
6. The residential recycled water pick-up fill station is located on Wood Hollow Dr. across the street from Meadow Crest Rd. Shown at the yellow and Red Star on the map below.



Fill station is on the South side of Wood Hollow Drive.

Approach from the West, do not block traffic.



- Be aware of other people and vehicles around you
- Complete log sheet prior to leaving with the recycled water
- Please have children and pets stay in vehicle while onsite
- Wait patiently in line if fill station is busy
- During recycled water pick-up, please turn off your vehicle engine and refrain from smoking.



Residential Recycled Water Pick-Up Program Application Agreement

Customer Name: _____

Service Address: _____

Phone: _____

Email: _____

License Plate #'s of vehicles used to collect recycled water: _____

Area to be irrigated (ft²): _____

Recycled Water Use Information Recycled water will be used for (check all that apply):

Irrigation of trees, landscaping, garden

Irrigation of turf

Other: _____

Applicants may not distribute water on site unless permitted with a recycled water permit from the District. Applicants may not provide water to others unless the others are also signed up for the Residential Recycled water pick-up program and may not charge these others a fee for the delivery.

I have read, understand and agree to abide by the Residential Recycled Water Pick-Up Program Guidelines. I understand that failure to comply with the conditions of the guidelines can lead to revoking the privilege to recycled water for residential pick-up.

Signature: _____

Date: _____

Print Name: _____

Gray Areas to be filled in by NMWD:

Wallet Card Number: _____

Effective Date: _____

\$75 Fee Paid _____

Expiration Date: _____

Training provided by: _____

Customer Water Account Number: _____

RW use quiz completed: _____

Number of Stickers Provided: _____