

CATALOG OF ENTERPRISE SYSTEMS

NAME OF VENDOR	SYSTEM PROJECT	SYSTEM PURPOSE	CUSTODIAL DEPARTMENT	TYPE OF DATA	DATA COLLECTION FREQUENCY	DATA UPDATE FREQUENCY
ACCELERATED TECHNOLOGIES LABS	LIMS	LIMS LABORATORY/ WATER QUALITY	LABORATORY TESTING	WATER QUALITY	DAILY	DAILY
CORE UTILITIES	CORE BILLING	BILLING WATER CUSTOMERS	CONSUMER SERVICES	PERSONAL, LOCAL PROPERTY INFORMATION, WATER USE AND PAYMENT HISTORY	AS NEEDED	DAILY
ESRI	ArcGIS	GIS SYSTEM	ENGINEERING	INFORMATION TECHNOLOGY	DAILY	DAILY
MICROSOFT	365	EMAIL	IT	INFORMATION TECHNOLOGY	DAILY	DAILY
MICROSOFT	OFFICE	UNIFORMITY & FORMATTING OF DOCUMENTATION	IT	EMAIL, CORRESPONDENCE, REPORTS	DAILY	DAILY
MICROSOFT	ACCESS	NMWD SERVICE LINE INVENTORY LEAD AND COPPER RULE COMPLIANCE – SERVICE MATERIALS INVENTORY	WATER QUALITY	PROPERTY INFORMATION	ONE TIME-REVIEWED ANNUALLY	INFREQUENTLY UPDATED IF CHANGES OCCUR
NEPTUNE	NEPTUNE 360	AUTOMATED METER INFRASTRUCTURE	CONSUMER SERVICES	WATER USAGE	EVERY 15 MINUTES	EVERY 15 MINUTES
NEXGEN	ASSET MANAGEMENT	FACILITY ASSET TRACKING	OPERATIONS/ MAINTENANCE	LOCAL FACILITY INFORMATION	SEMI-ANNUAL	SEMI-ANNUAL
SAGE	SAGE 100	ACCOUNTING SOFTWARE	ACCOUNTING	DISTRICT ACCOUNTING AND PAYROLL	DAILY	DAILY
SWIFTCOMPLY	SWIFTCOMPLY BACKFLOW	BACKFLOW TRACKING	MAINTENANCE	DEVICE TEST SCHEDULING & HISTORY	DAILY	DAILY
WATERSMART	WATERSMART	USAGE TRACKING	CONSUMER SERVICES	CUSTOMER, METER, BILLS	DAILY	DAILY