



BOARD POLICY: MISSION AND VISION STATEMENTS
BOARD POLICY NUMBER: 22

Original Date: September 1995
Last Reviewed: May 2013
Last Revised: August 2018

NORTH MARIN WATER DISTRICT'S
MISSION AND VISION STATEMENTS

MISSION STATEMENT

"Our mission is to meet the expectations of our customers in providing potable and recycled water and sewer services that are reliable, high-quality, environmentally responsible, and reasonably priced."

VISION STATEMENT

"We strive to optimize the value of services we provide to our customers and continually seek new ways to enhance efficiency and promote worker and customer engagement and satisfaction."