



BOARD POLICY: BILL ADJUSTMENT RE NATURAL DISASTERS
BOARD POLICY NUMBER: 3

Original Date: 1982
Last Reviewed: 04/02/13
Last Revised: 2006

In situations where a natural disaster has damaged a consumer's private plumbing, the District may consider a bill adjustment which exceeds the standard Bill Adjustment Policy (Policy No. 2). In such situations, the natural disaster must trigger a State of Emergency declaration by the local, state or federal government encompassing the jurisdiction of the consumer's water service or verification as solely determined by District staff. Upon verification by the District that the high bill resulted from the natural disaster occurrence, the District may consider bill adjustments which exceed the standard Bill Adjustment Policy.

Revised: 2006