



BOARD POLICY: AMI Opt-Out Policy
BOARD POLICY NUMBER: 48

Original Date: April 2018
Last Reviewed: June 2018
Last Revised:

A residential customer can opt-out of the installation of an Advanced Metering Information (AMI) meter. The request must be made by the NMWD customer of record (family members, neighbors, or landlords cannot act on behalf of another customer) prior to the installation. To opt-out, the customer must complete and submit an opt-out application for NMWD files.

There will be a bi-monthly meter reading fee of \$10 per opt-out customer. This fee is assessed based on the time it will take to read the meters and the administrative hours to enter the data.

When water service is transferred to a new occupant an AMI meter will be installed by a NMWD Field Service Representative within 48 hours. If an opt-out customer requests the installation of an AMI meter one will be installed at no charge and their participation in the opt-out program will be terminated. Once a meter is installed there is no option to opt-out.

Revised:

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