



Recycled Water Truck Program Guidelines

(Updated January 2026)

Recycled Water Quality: NMWD's Recycled Water Truck Program (RWTP) supplies clean, safe tertiary-treated recycled water that has been through a treatment process that includes sand filtration and extra disinfection. Recycled water treated to this high level meets the rigorous and protective standards set by the California Department of Public Health and qualifies for unrestricted uses.

General Program Requirements

1. Customers with trucks interested in getting recycled water must apply for a Recycled Water Use Permit. The application may be obtained as follows:
 - By downloading the form from NMWD's website (www.nmwd.com) under Business and Recycled Water Truck Program.
 - By calling the Office at 415-761-8935 or emailing engineering@nmwd.com , and requesting that the application form is mailed to the customer.
 - Hoses used for the application of recycled water shall be removable and shall be stored in a disconnected condition during transport. Inspect hoses prior to using to ensure they are in serviceable condition and free from leaks.
2. Application forms must be completed and returned, with copies of required documents attached (photocopies, PDFs, scanned documents acceptable) and payment of \$100 Application Fee, to NMWD's Office. Options for submitting completed applications include:
 - Mail to NMWD, P.O. Box 146, Novato, CA 94948.
3. NMWD's recycled water may be used **only** within NMWD's Novato service area.
4. Haulers shall not overfill containers or trucks.
5. Tank trucks must be equipped with an air gap.
6. Permit must be renewed annually and refresher is part of that renewal.
7. Before trucks can be filled for the first time, all truck owners and/or drivers are required to have read the applicable rules and regulations of the Regional Water Quality Control Board Order 96-011 and the NMWD Recycled Water Truck Program guidelines and agree to abide by them.
8. Once the customer completes the orientation, training and quiz, NMWD will issue a signed Recycled Water Use Permit along with three recycled water signs to affix to the customer's

truck. The customer will have to pay \$10 per sign and each vehicle must have two signs and one for any trailer.

9. Each hauler shall keep a Load form for each vehicle to track all recycled water collected and must be available for inspection at all times.
10. The Recycled Water Use Permit must be available for inspection at all times.
11. If recycled water is obtained for the use in residential landscape irrigation the receiving customer must;
 - a. Complete the residential recycled Water pick-up program guidelines and application agreement.
 - b. Review the NMWD residential recycled water program overview and,
 - c. Take and pass the residential recycled water use quiz.

Requirements at Recycled Water Hydrant Locations

1. Access to recycled water is restricted to those truck customers **only** who have an NMWD-issued permit.
2. Trucks must have appropriately-placed recycled water signage.
3. Please do not block any turnaround areas or nearby driveway entrances/exits when waiting or filling.
4. **NO IDLING.** Please turn off your truck engine while filling or waiting at any filling station.
5. **NO SMOKING** is permitted at the filling stations at any time (smoking is a potential safety hazard).
6. Do **not** leave any trash or debris in the filling station area.
7. *PLEASE MAKE SURE THAT NO WATER IS LEAKING FROM THE METER OR HYDRANT.*
8. In the event of an emergency concerning the recycled water hydrant, meter, fill pipe or hose (spillage, leaks, etc.), the truck driver needs to call NMWD (415-897-4133).

Recycled Water Handling and Use Requirements/Precautions

1. Do **not** drink recycled water or use it for food preparation. Additionally, the truck driver must notify workers and/or the public when recycled water is used at a site and tell them that they are not to drink recycled water or use it for food preparation.
2. Recycled water users should apply hand sanitizer or wash their hands with soap and potable water after working with recycled water and especially before eating or smoking.
3. Precautions should be taken to avoid food coming in contact with recycled water while the use site is still wet.

4. Truck drivers should be equipped with an adequate first aid kit. Cuts or abrasions should be promptly washed, disinfected, and bandaged.
5. Recycled water shall not be allowed to spray onto external drinking water fountains.
6. Recycled water shall not be applied where it could contact or enter passing vehicles, buildings, areas where food is handled or eaten, or storm drains.
7. Recycled water users shall take adequate measures to prevent overspray, ponding, or run off of recycled water from the authorized recycled water use area.
8. There shall be no irrigation or impoundment of recycled water within a minimum of 50 feet of any domestic (drinking water) well.
9. Vehicles used for transportation and distribution of recycled water must have water-tight valves and fittings, must not leak, and tanks must be cleaned of contaminants prior to use. A truck or tank that has contained material from a septic tank or cesspool shall not be used to convey recycled water.
10. Recycled water must not be introduced into any permanent piping system and no connection shall be made between the tank truck and any part of a potable water system.
11. Tank trucks used to transport recycled water should not be used to carry potable water.

I certify that I have read, understand, and agree to abide by the above guidelines.

Signature _____ Date _____

Print Name _____

Company _____

California Driver License Number: _____

Fill out below for use if Recycled Water will be obtained for residential landscape irrigation.

Residential Customer Information

User Name: _____

Recycled water use site location: _____

Mailing Address (If different): _____

Phone: _____ Email: _____

Driver's License Number: _____

Recycled Water will be used for:

- ☐ Irrigation of trees with hose/bucket
- ☐ Irrigation of edible garden with hose/bucket
- ☐ Irrigation of turf with hose/bucket
- ☐ Irrigation of shrubs and flowers with hose/bucket
- ☐ Irrigation through a plumbed system
- ☐ Other: _____

I have read, understand and agree to abide by the Residential Recycled Water Pick-Up Program Guidelines. I understand that failure to comply with the conditions of the guidelines can lead to revoking the privilege to FREE recycled water for residential pick-up.

Training provided by: _____ Customer Water Account Number: _____

Signature: _____ Date: _____

Print name: _____