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North Marin Water District



Emergency Response Plan

June 2026

CWS AND ERP INFORMATION

PWSID	CA2110003 (Novato)
Street Address	999 Rush Creek Pl.
City, State, Zip Code	Novato, CA 94945
Phone number	(415) 897-4133
Population Served	61,658 and 1,800 (Pt. Reyes)
Prepared by	Water Works Engineers
Reviewed by	North Marin Water District
Date completed	June 15, 2026

CHANGE HISTORY

Please describe the changes made to this plan since its original development, who made the changes and on what date the changes were incorporated into this plan.

[illegible]

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Appendix E - Water Sampling Plan

Appendix F - West Marin Drought and Planning Response

Appendix G - Contact Lists

APPENDICES

See appendix folders for the following documentation:

Appendix A - Utility Information

1. Novato Water System
 - a. Stafford Treatment Plant (STP) Overall Site Plan
 - b. Stafford Treatment Plant Process Flow Diagram
 - c. Russian River (Mirabel-Wohler) Intake Locations
 - d. Transmission System Infrastructure
 - e. Novato Water Distribution System Profile
 - f. Novato Water Distribution System Map
 - g. Tanks – Novato Service Area
 - h. Hydro-pneumatic Tanks - Novato Service Area
 - i. Stafford Dam Embankment Movement
 - j. SCWA Overall Site Map
2. West Marin Water System
 - a. Pt. Reyes Treatment Plant and Wells – Aerial View
 - b. Pt. Reyes Water Treatment Plant Site Map
 - c. West Marin Distribution System Map
 - d. Tanks – West Marin Service Area
3. Oceana Marin
 - a. Oceana Marin Lift Station Plans & Elevations
 - b. Oceana Marin Sewer System Map
4. Miscellaneous
 - a. PG&E Account Number for Each Facility
 - b. Marin Municipal Water District Interconnection Agreement and Schematic
 - c. District Purchasing Policy
5. Stafford Dam Additional Information

Appendix B - Incident Organization Chart (ICS 207)

Appendix C - Notification Plans & Templates

1. Water Quality Emergency Notification Plan – Novato
2. Water Quality Emergency Notification Plan – Pt Reyes
3. Boil Water Notice - English
4. Boil Water Notice - Espanol
5. Boil Water Notice Cancellation - English
6. Boil Water Notice Cancellation - Espanol
7. Do Not Drink - English
8. Do Not Drink – Espanol

Appendix D - Action Plans

1. Earthquakes (Includes Stafford Dam)
2. Electrical Power Failure
 - Figure D2.1 “Pumps – Novato Service Area”
 - Figure D2.2 “Pumps – West Marin Service Area”
3. Fire Fighting

Figure D3.1 “Administration and Lab Buildings Emergency Evacuation Routes”

Figure D3.2 “Corporation Yard Buildings Emergency Evacuation Routes”

Figure D3.3 “Stafford Treatment Plant – Main Floor Emergency Evacuation Routes”

Figure D3.4 “Stafford Treatment Plant – Second Floor Emergency Evacuation Routes”

Figure D3.5 “Stafford Treatment Plant – Building Area Emergency Evacuation Routes”

4. Flood
5. Hazardous And / Or Toxic Material Spills
 - a. Release of Hazardous Material (chlorine)
 - b. Facility Emergency Action Plan with EOM-01 Responding to a Chlorine Event
 - c. Release of Hazardous Material (non-chlorine)
 - d. Sewage Spills
 - e. Non-District Hazardous Event
6. Water Contamination
7. Salinity Intrusion (Point Reyes Wells)
8. Vehicle And Personnel Accident
9. Trespass, Vandalism And Sabotage
10. Intentional Contamination Of Water System
11. Unauthorized Intrusion Through Supervisory Control And Data Acquisition (SCADA) Resulting From Intentional Acts
12. Significant Structural Damage Resulting From Intentional Acts
13. Active Shooter
14. Cybersecurity
15. Marin County OEM Messaging Procedure

Appendix E - Water Sampling Plan

Appendix F - West Marin Drought and Planning Response

Appendix G - Contact Lists

1. NMWD Employee Address List
2. NMWD Employee Email Contact List
3. NMWD Employee Phone Contact List
4. TAC Members & Alternates Contact List
5. WAC Members & Alternates Contact List
6. On-Call Program and Instructions
7. Sonoma Water Agency – Order of Succession to Direct Emergency Operations
8. County of Marin Emergency Plan – Point Reyes Station Area Contact Information
9. Distribution Operations Weekend Duty & Electrical/Mechanical Response

Appendix H - Driver Accident & Incident Forms

1. Driver's Report of Accident Form
2. NMWD Comprehensive Incident Investigation Form
3. NMWD Injury Investigation Report